

• COMMERCIAL TERMS

# A 24-month rolling term, and one promise about price.

Standard B2B engagements run on a 24-month commercial term that auto-renews for another 24 months at the end of each cycle, unless you give 90 days' notice before renewal. The only in-term price movement is a CPI-capped annual adjustment — no margin on top, ever.

01

## 24-MONTH ROLLING TERM

Standard B2B engagement length, with longer multi-year terms available for larger estates. Auto-renews for another 24 months at end of each cycle unless you give 90 days' notice before renewal.

02

## CPI-CAPPED ANNUAL

A single annual adjustment on your contract anniversary, capped at the published UK CPI rate. We don't add a margin on top — the index is the absolute ceiling, in writing.

03

## NO SURPRISE CHARGES

Flat unit pricing for the term. Out-of-bundle events get a heads-up before they hit a bill — never a footnote you discover at month-end.

• MASTER CLAUSE

**"Charges are fixed for the Initial Term subject only to a single annual adjustment on each anniversary of the Effective Date, capped at the percentage change in the UK Consumer Prices Index (CPI, all items, ONS) most recently published before that anniversary. The Initial Term shall automatically renew for successive periods of equal length on the same terms unless either party gives not less than 90 days written notice before the next renewal date. No additional uplift, margin or surcharge shall be applied. Where CPI is zero or negative, no adjustment shall be made for that period."**

AT A GLANCE

INITIAL TERM	24 months from the Effective Date
RENEWAL	Auto-renews for a further 24 months on each anniversary of the Initial Term, on the same terms
EXIT NOTICE	90 days' written notice before the next renewal date
ANNUAL ADJUSTMENT	Once-yearly, on contract anniversary, CPI-capped, no margin added
IF CPI IS 0% OR NEGATIVE	No adjustment is applied for that anniversary
OUT-OF-BUNDLE EVENTS	Notified before invoicing — never a surprise line on the bill
VOLUME-BASED NEGOTIATION	Multi-year (36/60-month) terms available with bespoke unit pricing

• APPLIES ACROSS THE BOUNDLESS B2B PORTFOLIO

Business Data

Enterprise Mobile

IoT / M2M

SD-WAN

Cloud & Datacentre

Network Security

Managed Services

Hosted Voice

Consultancy

Satellite Hybrid

This summary is provided for procurement, finance and PSA evaluation purposes. The Master Clause may be incorporated into the Boundless Master Services Agreement (MSA) or a customer-supplied paper subject to mutual review. All commercial terms are subject to credit reference, KYC and per-service Statement of Work. CPI reference: UK Consumer Prices Index (all items) most recently published by the Office for National Statistics on or before each anniversary date.