



• PRICING PROMISE

Index-linked. Never inflated.

12-month rolling term — auto-renews for another 12 months unless you give 30 days' notice before the renewal date. One annual adjustment, capped at the official UK CPI rate. Nothing added on top — ever.

01

12-MONTH ROLLING TERM

Personal plans run on a 12-month term that auto-renews for another 12 months at the end of each cycle. Give 30 days' notice before the renewal date and you're free to leave — no exit fee.

02

ANNUAL CPI-CAPPED

A single annual adjustment on your contract anniversary, strictly capped at the published UK CPI inflation rate. No margin added on top, ever.

03

NO SURPRISE CHARGES

If a chargeable event would happen — extra SIM, lost device, out-of-bundle moment — we ask first. Nothing hides in a footnote.

• THE PROMISE — VERBATIM

"Your monthly price is fixed for each 12-month term apart from a single annual adjustment on your anniversary, capped at the published UK CPI inflation rate. The term auto-renews for a further 12 months on each anniversary unless you give 30 days written notice before the renewal date. We do not add a margin on top. If CPI is zero or negative for the reference period, your price does not move."

WHAT IT MEANS IN PRACTICE

MOST CONSUMER TELCOS	RPI + 3.9% mid-contract uplifts you cannot escape
BOUNDLESS MOBILE	CPI-only, once a year, on your anniversary — capped, never compounded
IF CPI IS 0% OR NEGATIVE	Your price does not move at that anniversary
AT END OF EACH 12 MONTHS	Auto-renews for another 12 months · 30 days' notice to leave

• PLANS COVERED BY THIS PROMISE

SINGLE

£18 / mo

1 SIM

COUPLES

£32 / mo

2 SIMs

FAMILY

£52 / mo

4 SIMs · +£6 per add-on

Pricing on this summary is illustrative for the published consumer plans and may be confirmed at sign-up. The CPI reference is the UK Consumer Prices Index (CPI, all items) most recently published by the Office for National Statistics on or before your contract anniversary date. Full terms, exit rights and roaming exclusions are set out in your Customer Agreement.